

EPA Registration Maintenance Account Manager (RMAM) Job Aide

Note: This guide is intended to provide an overview of the CDX RMAM tools for use by individuals responsible for managing access to the Electronic Permit System application. There are several sections to this job aide. Select a hyperlink below to navigate to a specific section:

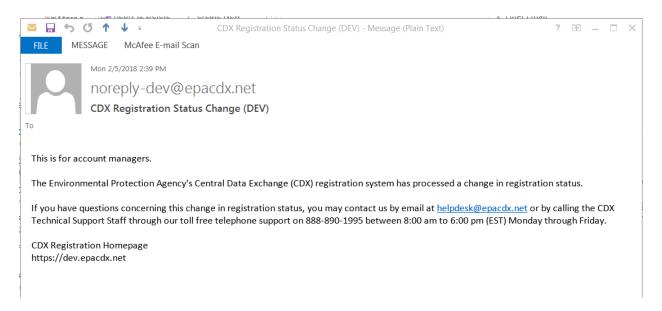
- Approving/Disapproving Preparer Registration Requests
- Registering EPA Users
- Accessing User Account Information
- Support

Approving/Disapproving Preparer Registration Requests

When a Permitting Authority user registers for the Preparer role, they must be approved by an RMAM before they can access the Electronic Permitting System application.

1. As an RMAM, you will receive an email notification when a Preparer has requested access to the Electronic Permitting System application (see Figure 1).

Figure 1: Account Request Email Notification



- 2. Log into CDX (https://cdx.epa.gov/) using your CDX User ID and Password.
- 3. Select the Reg Maint tab on your MyCDX page (see Figure 2).

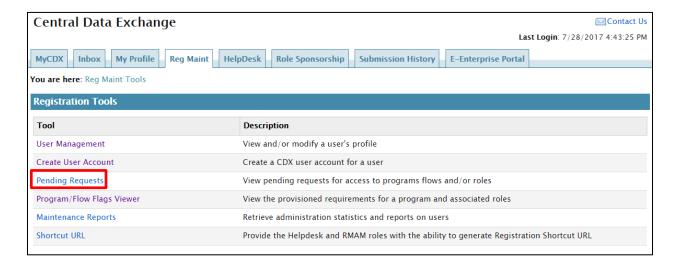


Figure 2: MyCDX Homepage



4. Select the Pending Requests link (see Figure 3).

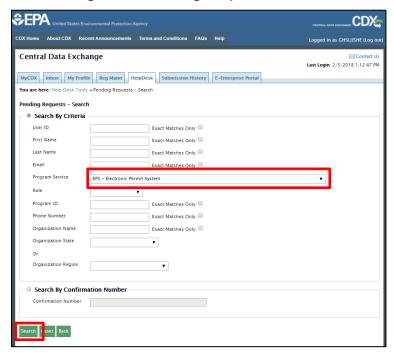
Figure 3: Reg Maint Tools



- 5. View all pending requests by selecting the 'EPS Electronic Permit System' program service from the Program Service dropdown field (see Figure 4).
 - a. Alternatively, enter other information on this page to search based on specific criteria.

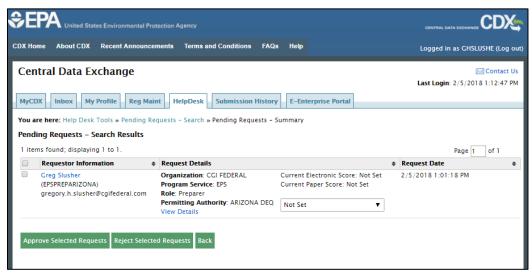


Figure 4: Pending Requests Search



- 6. Select the 'Search' button after entering your search criteria (see Figure 4).
- 7. The search results page will display all users associated with your search criteria (see Figure 5).
 - a. You may check this tool periodically to ensure users of all types are not awaiting approval to proceed with their daily activities.

Figure 5: Search Results Page



- 8. Check the box next to the name of each user that will be approved (see Figure 6). Do not make any updates to the 'Not Set' dropdown list under the Current Paper Score.
- 9. Select the 'Approve Selected Requests' button (see Figure 6).



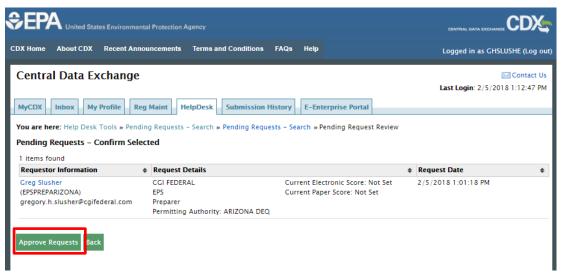
a. If you do not wish to approve the registration request, select the 'Reject Selected Requests' button. This will send an automated email message to the Preparer notifying them that their registration request has been rejected.

Figure 6: Approving Requests



- 10. A 'Pending Requests Confirm Selected' screen will appear displaying all users that were selected on the previous screen (see Figure 7). Select the 'Approve Requests' button.
 - a. This will activate the preparer's account. No further action required.
 - b. The preparer will receive an email notification indicating that EPA has activated their account.

Figure 7: Pending Requests - Confirm Selected



Registering EPA Users

1. Select the Reg Maint tab on your MyCDX page (see Figure 8).

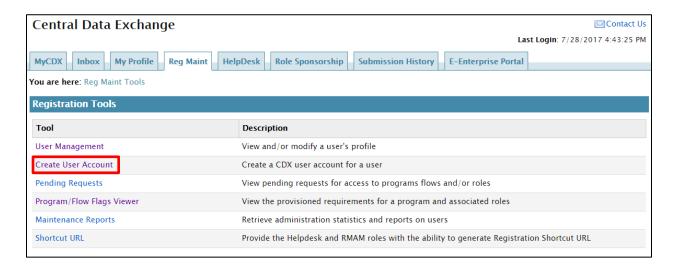
Figure 8: MyCDX Homepage





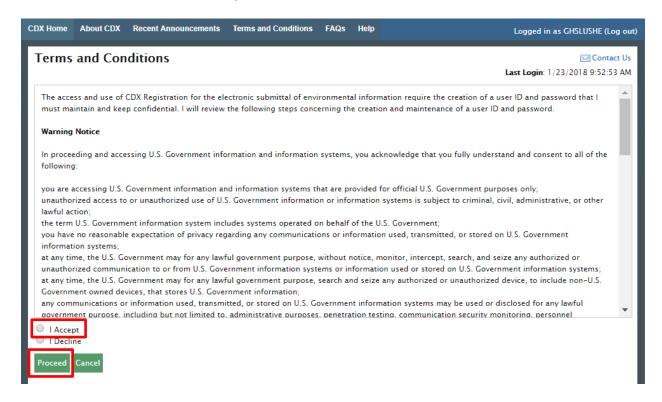
2. Select the Create User Account link (see Figure 9).

Figure 9: Reg Maint Tools



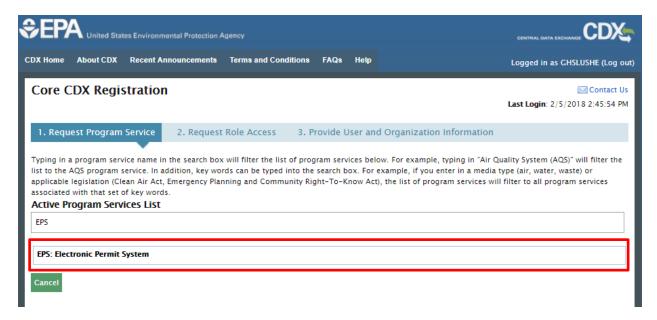
3. Accept the terms and conditions by selecting the 'I accept' radio button and the 'Proceed button (see Figure 10).

Figure 10: Terms and Conditions



4. A list of program services in which you have been granted RMAM access to will be displayed. Select 'EPS: Electronic Permit System' (see Figure 11).

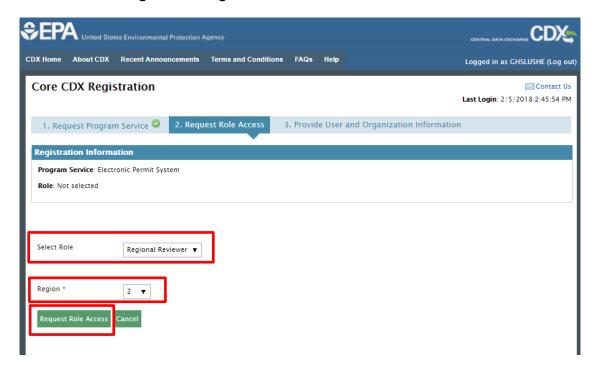
Figure 11: EPS- Electronic Permit System Program Service Selection





- 5. Select the appropriate role from the dropdown list, complete any supporting details such as Region number, and select the 'Request Role Access' button (see Figure 12).
 - a. Regional Reviewer and Regional Admin will require you to select an appropriate EPA Region.

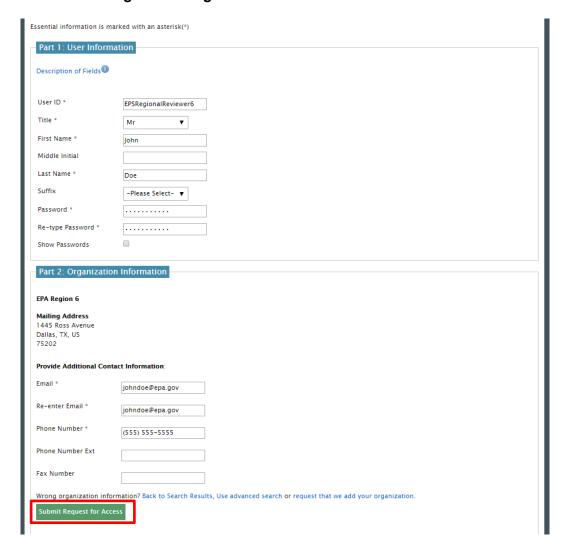
Figure 12: Registration Information Role Selection



- 6. On the 'Part 1: User Information' section of the 'Registration Information' page, enter at a minimum all of the required fields. Required fields are marked with an asterisk (see Figure 13).
 - a. The User ID, Title, First Name, Last Name and Organization Information (Organization, email address and phone number) cannot be modified at a later date, so please confirm these fields with the user in which you are registering prior to completing this step.
 - b. The information entered into the Password fields are temporary. The user that you are registering will have the ability to reset their password once they log into CDX.
 - i. Please take note of the password that you enter, as you will have to provide the temporary password to the user that you are registering.
- 7. Select the 'Submit Request for Access' button (see Figure 13).
 - a. An email will be sent to the user informing them that they have been registered for the Electronic Permit System program service with a link for them to complete their registration. Within the email, the User ID that you provided will be shown, however, the password created for the user will **not** be provided and you must inform the user of their temporary password.



Figure 13: Registration Information Role Selection



Accessing User Account Information

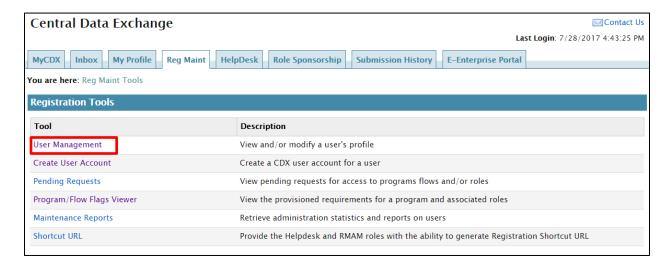
1. Select the 'Reg Maint' tab on your MyCDX page (see Figure 14).

Figure 14: MyCDX Homepage



2. Select the 'User Management' link (see Figure 15).

Figure 15: Reg Maint Tools



- 3. Enter desired search criteria on the 'User Management Search' page and select the 'Search' button (see Figure 16).
 - a. At a minimum, select the 'EPS Electronic Permit System' to refine your search results to only search for users registered for the Electronic Permit System program service.
 - b. All applicable roles for Electronic Permit System will be shown in the Role dropdown.
 - c. Within the Program ID, you may enter a Regional Role (e.g. 4) to refine your search results to a specific region when searching for Regional Viewer or Regional Admins.



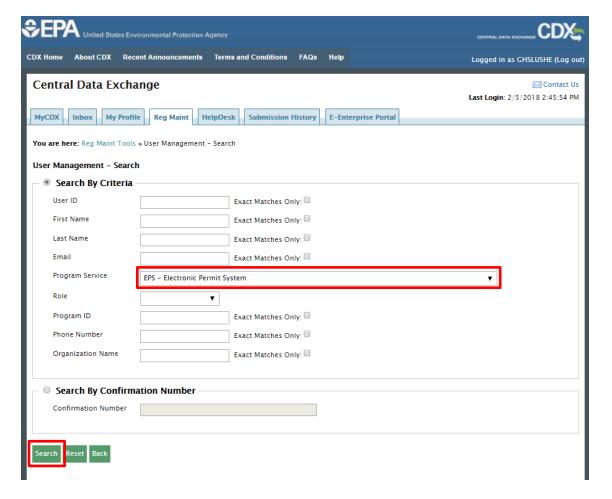


Figure 16: User Management - Search Page

4. A search results page will display all applicable search results. Click on the User's name to view additional details for a user (see Figure 17).



Figure 17: User Management - Search Results



- 5. A User Detail page is displayed. Within this page you can view User Account Information, Organizational Information, and see which CDX flows the user has access to (see Figure 18).
 - a. Selecting the 'Edit Account' hyperlink next to the User Account Information section will allow you to modify the user's Title, First Name, and Last Name.
 - b. Selecting the 'Organizational Information hyperlink will allow you to update the user's phone number, extension, and fax number.
 - c. Within the program Flow Information section, you may:
 - i. Add a new CDX Program Service for the user.
 - ii. Add roles to an existing Program Service
 - iii. Deactivate/Reactivate a user's access to a Program Service

Central Data Exchange Contact Us Last Login: 2/5/2018 2:45:54 PM MyCDX Inbox My Profile Reg Maint HelpDesk Submission History E-Enterprise Portal ment - Search » Users Summary » User Details User Personal Information User ID EPSPREPARIZONA Mr Greg Slusher Registration Status Federal Employee / Contractor Paper Verification Index Not Set Previous Log In Electronic Verification Index Registration Date 2/5/2018 1:01:17 PM 2/5/2018 1:15:27 PM Verification Methods Signature Questions Not Set Mobile Number Primary Number = 🖾 User Organization Information (click organization name to modify) - Add Organization Primary Organization = 🥟 Contact Information User-Org Verification Index Organization Verification Index gregory.h.slusher@cgifederal.com Phone: (555) 555-5555 Electronic Verification: Not Set Electronic Verification: CROMERR-CGI FEDERAL KES CIRCLE Paper Verification: Not Set Paper Verification: Signature-ESA Status: Details Notary
Organization ID: 15361 22033 – Add Program Servic Show Inactive Roles? Yes ▼ Role Program Service Code Program ID ARIZONA DEQ Active (Deactivate)

Figure 18: User Management – User Detail

Support

If you have any questions related to CDX or the Electronic Permit System program service, please contact the CDX Help Desk at helpdesk@epacdx.net or by telephone at 888-890-1995.