

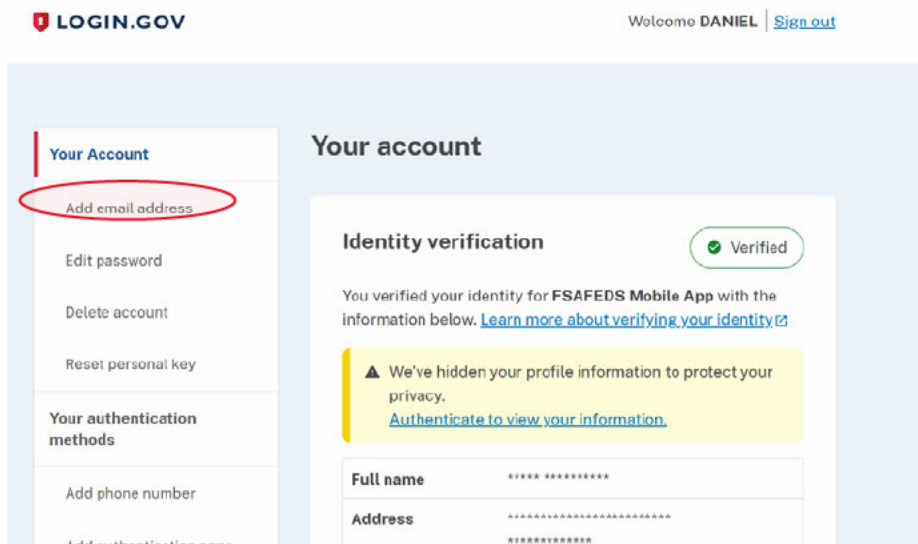
ISSUE: User previously had MyPeST roles assigned for one or more Organizations and now sees **NO ORGANIZATIONS** listed in the dropdown menu of the MyPeST Landing Page. This indicates an email mismatch between Login.gov and MyPest

SOLUTION: Add your Business email address to your Login.gov profile for CDX/MyPeST Authentication and user profile connection. This allows you to map the existing roles from MyPeST to your CDX authentication. When logging into CDX via the Login.gov integration, you must login with the email you used for MyPeST registration every time.

DO NOT CREATE AN ADDITIONAL LOGIN.GOV ACCOUNT

Go directly to <https://www.login.gov>

- 1.) Click 'Sign in with LOGIN.GOV' in the top right corner
- 2.) On your Profile page, click Add Email Address



- 3.) Perform the email verification steps and verify email in profile

